



Quality Policy

XXL Constructions is committed to its Quality Management System [QMS] which has been designed, documented, and implemented to provide an overarching framework for the business; to assure efficiency and quality in how it functions and in the services it provides.

The *XXL Constructions* QMS has been crafted and is maintained in accordance with the requirements of ISO 9001:2015.

The objective of the procedures, processes, and protocols within the *XXL Constructions* QMS is to ensure the highest quality standards achievable are met, that a safe work environment for all is maintained, that quality outcomes are produced and customers' expectations are not just met but exceeded at all times.

Listed below are the key elements by which *XXL* has committed to maintaining quality control:

- Providing adequate resources to establish, implement and maintain the QMS
- Communicating the critical requirement of adherence, by all employees, to the QMS via inductions, training, and ongoing reinforcement, in the workplace, of its importance
- Consistently reviewing and updating internal business and site-works operational processes and procedures for improvement
- Monitoring and measuring the effectiveness of the system's implementation through a programme of internal audits
- Identifying, investigating, documenting, and implementing resolutions of non-conformances to prevent recurrences
- Promoting and encouraging a culture standard of zero defects performance.

Senior management is committed to this Quality Policy and the system developed to deliver its objectives. Senior management actively supports employees in their commitment to:

- Comply with the *XXL Constructions* QMS
- Continually participate in actively seeking to contribute to the improvement of the QMS
- Strive for excellence in the delivery of quality services.

The *XXL Constructions* Quality Management System assures our customers of our ongoing commitment to provide them with cost-effective, value-based solutions of a high quality standard.

Hamish Webb

A handwritten signature in black ink, appearing to read 'H Webb', written in a cursive style.

CEO

29 June 2023