

# QUALITY POLICY



*Value by Design*

XXL is committed to providing its customers with efficiently designed, affordable, and competently built structures that meet their needs. The XXL IMS has been crafted, documented, and implemented to provide a framework to assure efficiency and quality in how XXL functions, operates, and in the services it delivers. The IMS is maintained in accordance with the requirements of the ISO 9001:2015 and the ISO 45001:2018.

XXL is committed to:

- ❖ Meeting legal requirements
- ❖ Continually improving our IMS
- ❖ Meeting the needs and expectations of all stakeholders [interested parties]

This will be achieved by:

- Listening to our customers when developing a design to suit and meet their objectives
- Provide informed counsel on governing build regulations, site constraints, and engineering and design requirements
- Providing timely and accurate progress reporting to our customers
- Providing exemplary design and project management
- Operating compliant safe workplaces
- Maintaining compliance with statutory guidelines and legislation
- Supplying conforming products and services
- Producing builds of structural integrity
- Where pertinent providing work opportunities for Training construction workers to grow and learn new skills
- Providing a return to shareholders
- Providing service and deliverable outcomes that meet our customers' expectations to enhance their business.

Progress will be measured through:

- Establishing and documenting plans
- Setting objectives
- Reviewing performance
- Implementing improvements

and will be enabled by

- Training, supporting, and effectively managing our employees
- Competently managing our subtrade and supply partners
- Regulating all operating areas and outputs
- Ensuring we function in compliance with statutory and legislative requirements

Senior management is committed to Quality compliance. The IMS has been developed to enable XXL to deliver meet its Quality objectives. Senior management actively supports workers in their commitment to:

- Comply with the IMS
- Continually participate in and actively contribute to the improvement of the protocols, procedures, and processes within the IMS
- Strive for excellence enabling XXL to deliver a quality service.

This policy is reviewed annually, or as required by regulatory change, or when required by company operational change. If altered, workers are consulted and notified of the changes.

Hamish Webb  
CEO